Training Frequently Asked Questions

• What time does class begin? All classes begin at 7:00am.

• What do I need to bring to class with me?
  o Please just bring yourself and a positive attitude toward learning. We will furnish the necessary tools for the hands-on portion of the training.
  o The EGSA book is not a requirement for any class; however, you can purchase at a discounted price per the enrollment form.

• Where are the closest hotels to the KGE facility?
  o Marriot Spring Hill Suites, Prince Frederick
    • 443.968.3000
  o Holiday Inn Express, Prince Frederick
    • 410.535.6800
  o Chesapeake Resort and Spa Chesapeake Beach, MD [www.cbresort.com](http://www.cbresort.com) use corporate code KELLYG for the discounted rate
    • 410.286.2131

*Please mention KGE for a special rate at Spring Hill Suites!

• What is our inclement weather policy/when do we cancel classes?
  KGE is a 24/7 emergency response company so we do NOT operate on Federal or State closings. Always plan for classes to be ongoing as scheduled. Feel free to call the office prior to your departure if you have concerns. Office hours 7am – 4:30pm.

• When can I cancel my registration?
  Training classes are non-refundable, but a credit can be used at a later date for a future class or a parts order. Credit must be used within 12 months from date of credit issued.
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• **Class Dress Code**
  - Please wear 100% cotton apparel and leather boots.
  - NO tank tops, NO shorts, and NO open toe shoes.
  - We will provide safety glasses but it is recommended that you bring your own.

• **Class Pre-Requisites**

  - **Air-Cooled** – Required through Generac Learning Center
    - Basic Electricity, Basic Generator Theory, Air Cooled Engines and Schematic 1
      - *Temp. ID provided by Generac*

  - **Protector Series** – Required through Generac Learning Center
    - Basic Electricity, Basic Generator Theory, Air Cooled Engines, Schematic 1, Introduction to Protector Series Diesel and Installing Liquid-cooled Residential/Commercial Generators
      - *Use your current Tech ID & complete prior to training at KGE.*

• **Class Certification Cover**

  - Air-Cooled
    - Up to 22kW Air-Cooled engines, portable & RV
  - **Protector Series**
    - Warranty repairs on liquid-cooled Nexus gaseous and Evolution, Protector Series gaseous/diesel products up to 150 kW gaseous products. (Does NOT include H-panel).

~You must be Industrial Certified to work on Industrial Generators~